

Customer Success Leader (80 - 100%)

At LARI we believe that people should not spend time doing things that a machine can do for them. LARI stands for Legal And Regulatory Intelligence; our web-based solution supports public affairs, legal and compliance specialists.

We are looking for someone with a problem-solving mindset, passion for people and business acumen.

You'll have the chance to define, own and run your customer success organisation.

We offer:

- an amazing opportunity to build a department from scratch
- the opportunity to directly engage with Swiss and international clients
- a company of supportive people with diverse backgrounds and skills
- flexible working hours and home-office

We expect the following from you:

- humility and determination to have a positive impact on our team and clients
- problem solver mindset combined with excellent communication and interpersonal skills
- thirst for knowledge and eagerness to teach customers and teammates
- English and German are a must, French is a plus
- experience in a client facing position in a tech company

Please send your application containing your CV and your definition of customer success to:



LARI digital AG

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